

National Benefit Partners:

NBP is Fidelity Life's worksite distribution partner with offices in Los Angeles and Philadelphia. For information on Fidelity Life Worksite and Association products and processes:

West Coast Office:

Brian Jund 714-255-0280

bjund@nationalbenefitpartners.com

East Coast Office:

Frank Doherty 610-647-2010

fdoherty@nationalbenefitpartners.com

Administration:

Phone: 877-352-3303

Fax: 603-357-0250

Market Support:

For administrative support, new client billing set up, to request case underwriting offers, case underwriting questions, enrollment scheduling, enrollment supplies, and to submit new applications.

The Case Underwriting process begins with information submitted to NBP or the Market Support Department. To discuss a particular case or case underwriting, contact Market Support:

Bonnie Gagliardi	x266	bgagliardi@visfin.com	Manager Marketing Services
Lisa Brailey	x265	lbrailey@visfin.com	Market Support
Jeanne Bennett	x201	jbennett@visfin.com	Market Support
Lyrice French	x256	lfrench@visfin.com	Market Support Asst.

Certificate Underwriting

For individual certificate underwriting and decisions, field underwriting questions and outstanding requirements:

April Sears	x260	asears@visfin.com	Team Leader Certificate Underwriting
Shelley Woonton	x261	swoonton@visfin.com	Certificate Underwriter

For information on all pending policies and outstanding requirements:

Doreen Carroll	x281	dcarroll@visfin.com	Certificate Underwriting Asst.
Davina VanValkenburg	x245	dgolden@visfin.com	Certificate Underwriting Asst.

Billing and Deductions / Premium Accounting

For questions on billing for new cases:

First Billings:

Jackie Buchanan	x231	jbuchana@visfin.com	Manager Premium Accounting
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Premium Accounting Rep Employer deduction management and deduction notifications:

Penny Corliss	x258	pcorliss@visfin.com	
Lynn Collins	x244	lcollins@visfin.com	

Premium Accounting Call Center - Ext. 1

Contact Premium Accounting for any deduction or billing questions.

Commission Accounting

Linda Blanchard x228 lblancha@visfin.com Manager Commission Accounting

Customer Service Call Center – Ext. 3

Contact Customer Service for any inforce certificate questions or changes.

Customer Service has certificate information at their fingertips and they are all trained to handle all inforce questions.

Death Claims

Vicky Maguire x264 vmaguire@visfin.com Customer Service Rep
Scott Landry x253 slandry@visfin.com Customer Service

Overseeing Operations & Administration:**New Business & Certificate Underwriting / VP of Administration**

Vision's Operations and Administration area include Market Support, New Business, Premium Accounting, Certificate Holder Services / Customer Service and Claims Departments.

Tom Lentocha x247 VP of Administration:
Market Support, New Business & Certificate Underwriting, Premium Accounting, Certificate Holder Services / Customer Services

Nancy D'Aleo x259 Manager:
New Business & Certificate Underwriting
Certificate Holder Services / Customer Service